



# Delivering outcomes you expect, every day!

## Total Care Connect – the most comprehensive care plan yet!

With Total Care Connect, you receive:

• 24/7 on-call support for equipment issues

• On-site service by a certified technician


• Proactive maintenance to prevent downtime and much more...

• Predictable costs with a fixed monthly fee

• Peace of mind knowing your equipment is covered

Total Care Connect is more than an equipment care plan, it's a new experience powering your department.

# Equipment Care Plan Options

	Preventive Care	Labor Care	Total Care Connect
Meets OEM recommended maintenance & safety standards	✓	✓	✓
Scheduled Maintenance - LABOR & TRAVEL	✓	✓	✓
Scheduled Maintenance – PARTS	✓	If Applicable	✓
Unscheduled Repair - LABOR & TRAVEL		✓	✓
Unscheduled Repair – PARTS			✓
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Service Portal	Nominal Fee	Nominal Fee	✓
Troubleshooting Center			✓
Remote Assistance			✓
Remote Monitoring			
Operator Assistance			
Technician Insight***	Additional features are available for connected equipment. To learn more		

Assurance for your hospital.  
We are here when you need us.

Your partner for better outcomes

Contact your local STERIS Field Service Representative  
for more information.

